

## Product Warranty Policy

Emro Products Pty Ltd offers the following warranty periods for the products listed below:

Product Range	Warranty Period
Shower Seat (C979-32 only)	5 years
Grab Rails	5 years
Dream Range	3 years
Diamond Range	3 years
Jubilee Range	3 years
Stirling Range	3 years
General Builders' Hardware	1 year
Tubing and Accessories	1 year
All other products	1 year

### Warranties Against Defects

Any claim under this Warranty must be made within the above specified period of the date of purchase of the product. To make a claim under the Warranty, take the product (with proof of purchase) to the store where you purchased the product or contact Emro Products directly.

Emro Products gives the above stated Warranty against faulty workmanship or defective products and will replace or repair the product provided the product has not been misused, abused or altered. This warranty will not cover products that have failed due to faulty or incorrect installation or maintenance. Emro Products can arrange product returns or replacements.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### What Next

If you experience a problem with any product you purchased from Emro that offers a manufacturer warranty, please contact [accounts@emro.com.au](mailto:accounts@emro.com.au).